

Paesanos Restaurant Group values your business and is committed to protecting your privacy. We have developed our Privacy Policy to inform you about the personal data we collect from you, how we handle it and what safeguards we have in place to protect your information. Please be aware that Paesanos Restaurant will not sell your information to third parties.

Personal Information Collected by Paesanos Restaurant Group

We gather customer information that helps us achieve the goal of providing the highest quality services. You can voluntarily provide certain personally identifiable information (that is information containing specifics of who you are) including your name, mailing address, email address, credit card number and other identification and contact information. We request this information to enable us to process and fulfill your order(s), keep you informed of your order status. For added security, we do not store your credit card number in our system. All along, our primary goal is to ensure that you receive a smooth, efficient and customized service while using our website.

We may send emails to our users announcing special promotions or other information we believe will be of interest to our users. If you prefer not to receive email, you can send us an email with the subject line "no emails" or reply to our email with the subject line "no emails".

Use of Personal Information

The information you provide us is used to tailor our website to create convenient services for you and to improve your shopping experience. All the information we collect in our database is intended for internal use only. We use the information to handle purchase orders, redemption tracking and provide other services to our customers and others with registered accounts. Paesanos Restaurant Group does not sell your personal information to third parties.

If you send us personal correspondence, such as emails or letters, or if other users or third parties send us correspondence about your activities on our site, we may collect such information. We may use that information and other information that we obtain from your use of our site to resolve disputes, troubleshoot problems and enforce our agreement for Terms of Use.

We cannot ensure that all of your private communications and other personally identifiable information will never be disclosed in ways not otherwise described in this Privacy Statement. For example, we may be required to disclose information to the government or third parties under certain circumstances, or third parties may unlawfully intercept or access transmissions or private communications.

We do reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful. In such cases, we may provide information to regulatory authorities and law enforcement agencies or when we otherwise believe in good faith that the law requires it.

Secure Ordering

Paesanos Restaurant Group takes every precaution to protect our customer's information. When users submit sensitive information via the Web site, their information is protected both online and offline. All purchases (online credit card transactions) made at any Paesanos Restaurant Group are handled by Paytronix, our third-party payment processing company. When Paytronix billing form asks customers to enter sensitive information (such as a credit card number), that information is encrypted and is protected with the best encryption software in the industry - Secure Sockets Layer (SSL) - that ensures safe Internet transmission of your personal information.

In order to be sure that the information transferred between your browser and the Paytronix server is secure, it is important to be aware of the security information available to you through your browser.

Cookies

"Cookies" are small files which store certain information about your activity on the website and are stored on your computer's hard drive. Our cookies do not contain any personally identifying information. We use cookies to let us keep track of your shopping cart so that you don't have to reenter information you gave us on your prior visits. Most web browsers automatically accept cookies, but most allow you to instruct your browser to prevent the use of cookies. However, if you disable cookies, you will not be able to use certain features of this website.

A Special Note Regarding Children

We do not knowingly solicit data from children, nor do we knowingly market to children. We require that children under the age of 18 use this service only in conjunction with their parents or guardians.

Notification of Changes

We may update this Privacy Policy from time to time. You should check this page periodically for changes. By using our site, you consent to the collection and use of your information by us as described in this Privacy Policy.

Contacting Paesanos Restaurant Group

If you have any questions regarding our Terms & Conditions, please submit an email to giftcards@joesfood.com